



To report a crime contact West Yorkshire Police or anonymously to Crimestoppers on 0800 555 111.



www.westyorkshire.police.uk

If you've been affected by crime, Victim Support can give you the help you need to move forward. Their services are free, confidential and available to anyone, regardless of whether the crime has been reported to the police or how long ago it happened. To find out more about their services visit www.victimsupport.org.uk or call 0300 303 1971.



The National Victims' Commissioner, Dame Vera Baird, is also able to listen to and represent the views and needs of victims and witnesses. She monitors how victims' support agencies are complying with the Victims' Code and the Witness Charter and sets out how to make a complaint if it is not followed.

<https://victimsc commissioner.org.uk>



I'm Mark Burns-Williamson, West Yorkshire's Police and Crime Commissioner (PCC).

I have been elected to be your voice on the issues that matter to you and I work with the police and partners to improve our local policing, community safety and victims' services across West Yorkshire.

Your views on policing and community safety are important to me so please get in touch.

- 01924 294000
- contact@westyorkshire.pcc.pnn.gov.uk
- www.westyorkshire-pcc.gov.uk
- @WestYorksOPCC
- www.facebook.com/WestYorksOPCC

Supporting People Harmed by Crime

West Yorkshire's

Victims and Witnesses Strategy 2019 - 2021

At a glance



As the Police and Crime Commissioner (PCC) for West Yorkshire I see it as one of my most important roles to champion the interests of ALL victims and witnesses.

Supporting victims and witnesses is one of the key outcomes in my Police and Crime Plan. I want those affected to be treated appropriately and communities harmed by crime who need to be empowered - to help cope and recover, and have their voices heard.

I want to see a much higher profile for the support services which already exist, more resources to meet increasing demand and the development of new services to fill identified gaps, all commissioned through my office.



I have also set up a Victim Engagement Working Group, which includes victims themselves, front line staff and volunteers. A selection of the group is pictured above.

The Strategy has seven key priorities that have been selected following consultation with key forums, the Local Criminal Justice Board, the Partnership Executive Group, and Community Safety Partnerships. In addition, engagement with people affected by crime was held. The views expressed have subsequently been key to the development of the priorities in the strategy.

1. Raise awareness of the PCC's approach to supporting ALL victims and witnesses, putting people and communities at the heart of policy, practice, and service development

2. Get the initial response to victims and witnesses right first time every time

3. Work hard to give people the support they need to cope and recover, tailored to their individual needs, whether or not they pursue action through the criminal justice system

4. Increase the confidence people have in the criminal justice system and empower them to take up the different options available to them through it

5. Address the additional vulnerabilities and complex needs that compound the barriers to coping and recovering and often result in repeat occurrences

6. Identify and take action to fill gaps in services and achieve greater consistency in West Yorkshire

7. In all the above priorities work to ensure that the needs of children and young people are given appropriate attention

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