

What is a Data Breach?

A data breach is where the confidentiality or security of personal data is compromised including loss, destruction and unlawful sharing, access or alteration.

Breaches which pose a high risk to the individuals involved need to be reported to the ICO within 72 hours.

Report data breach here:

DPO@westyorkshire.pcc.pnn.gov.uk

A **breach of security** leading to the **accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data** transmitted, stored or otherwise processed.



Recent Breaches

- ▶ Letter sent to incorrect address
- ▶ Sensitive victim and offender data not redacted from meeting papers provided by a partner
- ▶ Consent process for use of volunteer data not clear enough.

Learning from data breaches

- ▶ Consent must be affirmative, informed, specific and freely given, and a record of consent needs to be kept.
- ▶ Double check redacted documents even where they are provided by our partners.
- ▶ When posting sensitive information double envelope it mark the inner envelope as private & confidential with a return address and double check the address.

When it goes wrong Elsewhere

- ▶ Bounty fined £400,000 for sharing personal data unlawfully.
- ▶ Local Government officer prosecuted and fined for passing the personal information of rival job applicants to his partner who had applied for the job.
- ▶ A London council fined £145,000 for disclosing sensitive data about alleged gang members.
- ▶ HMRC forced to stop using voice recognition as it has not obtained valid consent.
- ▶ Met Police served with and enforcement notice for failure to respond to 94% of data subject rights requests within statutory timescales.

Impending GDPR Fines

British Airways £183.39
Million

- ▶ a cyber incident where customers using BA website were diverted to a fraudulent website where the details of 500,000 customers were harvested.

Marriot International £99
Million

- ▶ The personal data of 339 million customers was exposed between 2014-18. The records were compromised when Marriot acquired Starwood hotel group. The ICO found Marriot failed to do due diligence and secure Starwood's systems.



Office of the
**Police & Crime
Commissioner**
West Yorkshire