



Office of the  
**Police & Crime  
Commissioner**  
West Yorkshire

**Police and Crime Commissioner's**

**DELIVERY QUARTERLY REPORT**

**January – March 2020**

***Keeping West Yorkshire safe and feeling safe.***

## Introduction

This report aims to summarise some of the recent progress made by the Office of the Police and Crime Commissioner (OPCC), West Yorkshire Police and key partners in delivering the Police and Crime Plan. Activity included in this report covers the quarter January to March, and statistics presented reflect the 12 months to March 2020, unless otherwise stated.

The report focuses on the four main outcomes of the Police and Crime Plan; tackle crime and anti-social behaviour (ASB), safeguard vulnerable people, make sure criminal justice works, and support victims and witnesses. These outcomes were decided on following extensive consultation with the public, police and partners. We cannot hope to successfully deliver these outcomes unless we all work together.

This report sets out our collective progress against each of the delivery measures, but does not contain an exhaustive list of all delivery activity. More information can be found on my website at [www.westyorkshire-pcc.gov.uk](http://www.westyorkshire-pcc.gov.uk).

## Delivery Overview

The data included in this report comes from a range of different sources including national crime statistics and surveys, West Yorkshire Police, HMICFRS inspection reports, partner performance indicators, and consultations carried out by my team. Having a mix of quantitative and qualitative measures allows me to present a more holistic and meaningful report to the public.

We also include data from the 'Your Views' survey, which was launched in June 2017 to provide data on a range of measures of public confidence and community safety at local level in West Yorkshire. The data in this report compares rolling 12 months data for this year and the same point last year.

The Delivery Quarterly report aims to provide a balanced account of police, partner and OPCC delivery over the past quarter. I hope that by including details of our progress in tackling crime and community safety issues as a collective, we can help our communities understand and be reassured by our unified approach. As I have said before, keeping West Yorkshire safe and feeling safe cannot just be left to the police.

## Tackle crime and anti-social behaviour

Tackling crime and anti-social behaviour is a challenging and varied task. Different problems require different responses and different partner's involvement. Together with the police and local and national partners, we will continue to protect our communities by tackling the perpetrators of crime, and reducing the opportunity for crimes to occur. To understand how we can best focus our collective resources, I closely monitor crime levels, measures of public confidence, police service demand, and communities' feelings of safety, through the data in this report.

## Safeguard vulnerable people

As with all the outcomes in the Police and Crime Plan, safeguarding vulnerable people requires input from a wide range of organisations. As PCC for West Yorkshire, I have brought partners together to tackle important issues such as child sexual exploitation and abuse (CSEA), support for people with mental health issues within the criminal justice system, human trafficking and modern slavery, and honour based abuse. I will continue to contribute to this safeguarding agenda by promoting partnership working, for example in our response to children who repeatedly go missing from home.

## Make criminal justice work

It is important that our communities have confidence in our criminal justice system. This report presents measures to help me assess how effectively partner organisations are working together to achieve efficient court processes, and how well West Yorkshire Police's workforce reflects the demographic profile of the local population.

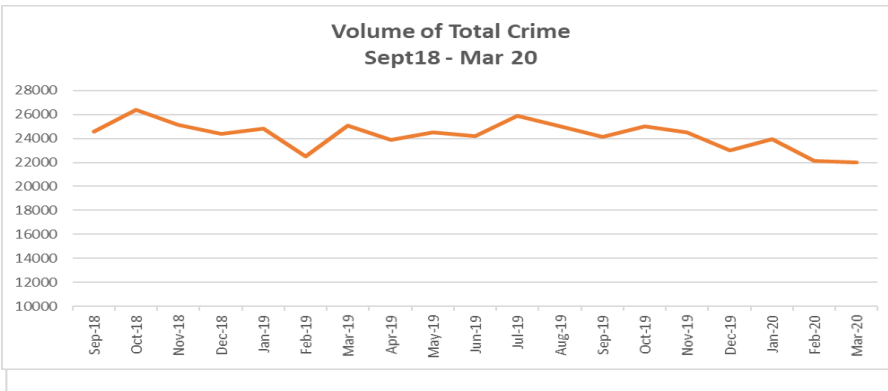
## Support victims and witnesses

The OPCC supports the needs of victims and witnesses in West Yorkshire by funding key services which are delivered by partners in the third sector and district Community Safety Partnerships (CSPs). In this report, I monitor data provided by the police, our own internal research, and that of our delivery partner Victim Support, to understand the needs and experiences of victims and help me evaluate the quality of the service they receive.

## DELIVERY QUARTERLY

	Objective	Measures	12 months to Mar-19	12 months to Mar-20	Trend
Tackle crime and anti-social behaviour	Significantly reduce the volume of crimes committed in West Yorkshire	Total recorded crime	296,095 (+11.5%)	288,183 (-2.8%)	↓
		Experience of household crime	14.3% (Dec 18)	11.0% (Dec 19)	↓
		Experience of personal crime	3.9% (Dec 18)	3.2% (Dec 19)	↔
	Significantly reduce ASB in West Yorkshire through prevention and early Intervention	Volume of ASB incident Reported	50,394	45,380	↓
	Significantly reduce the reoffending rate in West Yorkshire	Reoffending rates of the managed cohort	Cohort 1 – 1.8 Cohort 2 – 1.3	Cohort 1 – 1.6 Cohort 2 – 1.2	↔
	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at effectively reducing crime	HMICFRS PEEL Effectiveness inspection	Good 2017	Good 2019	↔
	More people will feel safe in West Yorkshire	Your Views - Feeling of Safety	78.6%	81.3%	↑
	Frontline policing will be protected and resourced to deter, detect and deal with criminals	Proportion of police officers in operational roles	89.6%	89.8%	↔
	More people will think the police are doing a good or excellent job in their local area	Your Views survey - Police doing Good or Excellent job	38.6%	41.2%	↑
More people will be confident that the police and partners will prevent crime and anti-social behaviour	Your Views survey - Police and Partners prevent Crime and ASB	34.6%	37.6%	↑	
Safeguard vulnerable people	HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING at protecting the vulnerable	HMICFRS PEEL vulnerability inspection	Good 2017	Good 2019	↔
	The most vulnerable people will be identified and supported	The volume of looked after children who go missing repeatedly	4,073	3,557	↓
	The police and partners will work better together to safeguard vulnerable people	Reporting of 'hidden crimes'	HBV = 194 FM = 360	HBV = 376 FM = 336	↔
	West Yorkshire Police will make effective use of civil orders and legislation as a positive action to disrupt offenders, protecting the vulnerable and reducing threats	Appropriate use of DVPO's Sexual Risk Orders and Child Abduction Warning Notices	Dip sample of 50 DVPO's in comparison to cases where there was no DVPO. This showed a 26% drop in incidents in 3 months after DVPO was served		
Make sure criminal justice works	Increase the confidence of communities in their community safety partners	Your Views survey - Increase confidence in Community Safety Partners	44.1%	47.4%	↑
		Ineffective trial rate (Magistrates Court)	14.2%	15.0%	↔
	Ensure all relevant partners are working together to achieve effective results	Volume of early guilty pleas	73.1% Crown 35.8%	Mags 63.9% Crown 38.7%	↔
		Average time taken for cases to be brought to resolution	41.7 days (Q3 2018/19)	45.8 days (Q3 2019/20)	↑
	Have a police service which is more representative of the people it serves.	Recruitment programmes which promote the employment opportunities at West Yorkshire Police for members of under-represented groups	5.6% (BME)	5.8% (BME)	↔
Support victims and witnesses	More victims will be satisfied with the level of service they receive from the police	Victim satisfaction survey	75.0%	74.9%	↔
	More victims who choose to access victims services will be satisfied with the service they receive	Proportion of clients reporting an improvement at the end of Victim Support engagement (updated 6 monthly - next update Qtr4)	76.2% (Apr.-Sept 18)	79.2% (Apr.-Sept 19)	↑
	Improve the outcomes for victims of Crime	Victim satisfaction survey	60.3%	57.6%	↓

**Objective: Significantly reduce the volume of crimes committed in West Yorkshire**

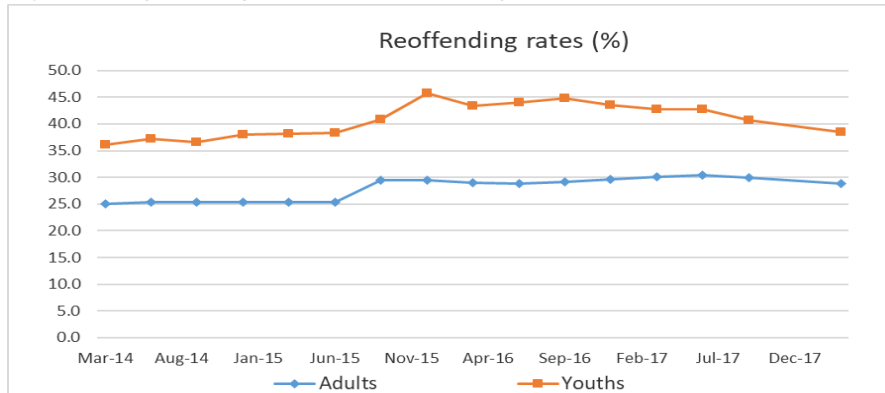


Recorded Crime	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12mths to Mar 20	-2.8%	-3.8%	-4.8%	+1.0%	-3.2%	-2.5%
12mths to Mar 19	+11.5%	+9.9%	+14.0%	+11.9%	+10.2%	+16.1%
Vol.(Apr 19 – Mar 20)	288,183	73,094	24,392	46,589	103,076	41,032

**Commentary**

Recorded crime has decreased by 2.8% when the 12 months to March 2020 are compared to the preceding 12 months. For the first time since October 2014 total crime has decreased in West Yorkshire. Some crime types have seen larger reductions, with Burglary reducing by 17.4%, Vehicle Crime reducing by 10.4%, Robbery reducing by 15.0% and Serious Violent Crime reducing by 6.1%. There have been some increases, with possession of drugs increasing by 25.7%.but this reflects the proactive work ongoing in West Yorkshire..

**Objective: Significantly reduce the reoffending rate in West Yorkshire**

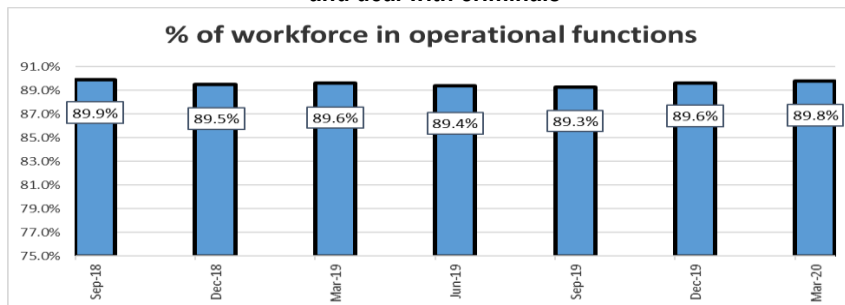


Reoffending rates	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Mar 18						
Adults	28.8%	29.9%	27.4%	25.5%	30.4%	30.9%
Youths	38.5%	42.4%	38.4%	33.0%	41.5%	37.3%

**Commentary**

Due to Covid 19 the Ministry of Justice has cancelled the April – June update for reoffending rates and has put out the following statement  
*The COVID19 pandemic has caused MoJ to have to change its data gathering, access and release practices, focussing efforts on priority analysis and statistics. Our statement (<https://www.gov.uk/government/organisations/ministry-of-justice/about/statistics>) explains this further and in particular, we are pausing access to the Police National Computer, to minimise non-essential travel by our analysts.*

**Objective: Frontline policing will be protected and resourced to deter, detect and deal with criminals**

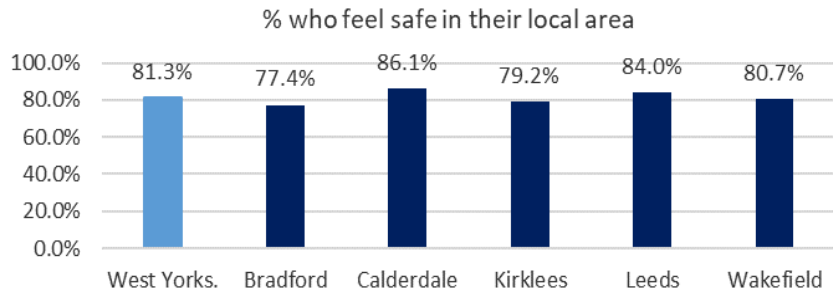


**Commentary**

In Sept 18 HMICFRS introduced new codes to standardise how forces reported on their workforce and to determine the number and proportion of officers and staff in the following categories; ‘ Visible operational frontline roles’, ‘Non-visible frontline’, ‘frontline support’ and ‘business support’ roles. The current figure reflects the percentage in the first 3 categories. The rise in the last quarter has been continued with an increase of 0.2% this quarter and a similar increase in comparison with the same time last year

The most recent nationwide data shows that West Yorkshire Police is comparable with other forces both across the country and in our MSG, and we are above average in the first category, which is ‘workforce in visible operational frontline roles’.

**Objective: More people will feel safe in West Yorkshire**

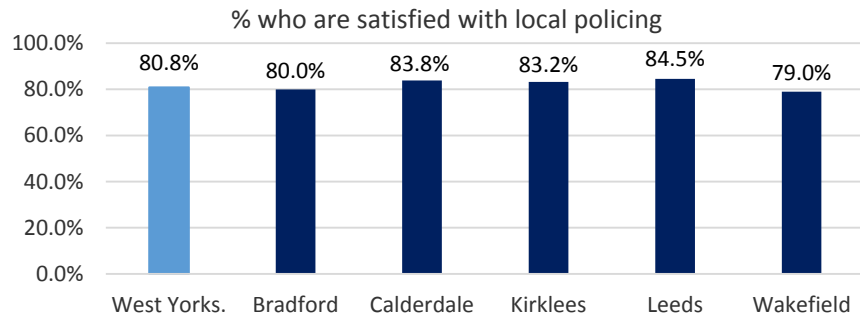


Your Views Survey (Year to March 20)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% feeling safe	81.3%	77.4%	86.1%	79.2%	84.0%	80.7%

**Commentary**

Improvements in people’s sense of safety were recorded by our Your Views survey during the second half of 2019. This trend has continued into 2020 with each district improving its score for ‘feeling safe in your local area’ when compared to the previous quarter. As a whole, West Yorkshire’s figure is 2.6 percentage points higher than the same time last year. Over the past year, Bradford (+4.7 points) and Calderdale (+3.3 points) have recorded the biggest improvements in residents’ sense of safety where they live.

**Objective: More people will think the police are doing a good or excellent job in their local area**

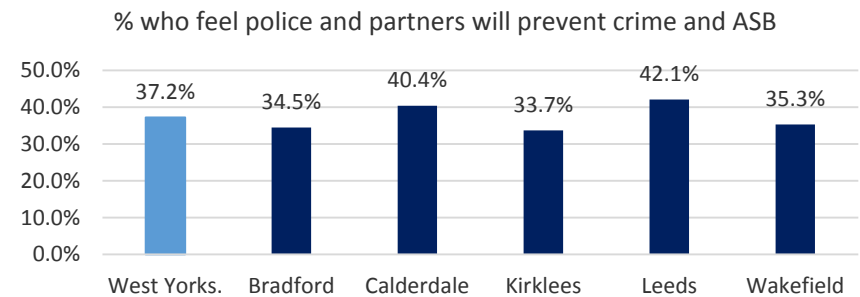


Your Views Survey (Year to March 20)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
% good / excellent	41.2%	41.0%	41.2%	41.3%	47.8%	40.3%
% fair (average)	39.6%	39.0%	42.7%	41.9%	36.7%	38.7%

**Commentary**

In the twelve months to March 2020, 41.2% of respondents to the Your Views survey said they felt the police did a ‘good or excellent’ job in their area. Almost as many (39.6%) assessed the police’s work as ‘fair’ – in total 80.8% of respondents record satisfaction with the police’s work. There has been a 2.6 percentage point improvement in the good/excellent score since March 2019. In particular, survey respondents have been more positive about the police during the past three quarters. Q4’s good/excellent result was the highest figure recorded during the past two years.

**Objective: More people will be confident that the police and partners will prevent crime and anti-social behaviour**



Your Views Survey (Year to March 20)	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
confident/v.confident	37.2%	34.5%	40.4%	33.7%	42.1%	35.3%

**Commentary**

The Your Views survey asks respondents whether they feel confident that the police, local authority, and public sector partners (‘community safety partners’) work well together to prevent crime and ASB. The results for this indicator have improved during the last six months; in the year to March, 37.6% recorded confidence in the CSP’s work to prevent crime and ASB. This is a 3.0 percentage point increase on the same period last year. During the last quarter, Bradford and Kirklees in particular saw improved scores.

### West Yorkshire Police Delivery

COVID-19 - This report relates to the 12 month period to March 2020 and therefore the successes reported are largely unaffected by the pandemic which commenced in mid-March 2020. Regular updates on the demands, challenges and the Force's response to the pandemic are already provided to the OPCC. Some business area updates within this report also refer to the specific challenges faced by the pandemic.

The recently published ONS crimes statistics (for the 12 months to December 2019) report a small 0.5% increase in recorded crime in West Yorkshire that is now below the increases reported by other Forces Nationally (+3.9%). The latest crime statistics for 2019/20 report a 2.8% reduction with 8,152 fewer victims of crime

Operation JEMLOCK is the Force's bespoke response to tackle and suppress violent crime. Home Office funding of £4M in 2019/20 and a further £2.63M in 2020/21 to help tackle serious violent crime is being utilised to good effect with dedicated resources and investigative roles now established across all five districts and already delivering additional high visibility prevention and enforcement activity. Performance in relation to the key serious violent crime metrics is extremely positive with knife crime offences, robberies and serious assaults all showing good downward trends.

The Force faces significant challenges in relation to demands from the public and this has particularly been the case in responding quickly and effectively to the 800,000 nonemergency calls the Force receives each year alongside continued unprecedented demand in relation to 999 calls. The positive interventions the Force has put in place to reduce the number of abandoned non-emergency calls are continuing to be successful with a significant downturn in the 101 abandonment rate now being reported. The abandonment rate for 101 calls has fallen from a high of 34% in June 2019 and is now stable at around 12%.

Despite the long term increases in the number of Emergency 999 calls the Force are reporting improvements in attendance rates at Emergency incidents. In 2017/18 the Force attended 80.5% of Emergency within 15 minutes however this improved to 81.2% in 2018/19 and has improved yet again in 2019/20 to 84.3%. Performance during the latest quarter (Jan-March 2020) set greater standards with 86.7% of Emergencies being attended within 15 minutes.

### OPCC Delivery

I was joined by the Op Jemlock team, Leeds City Council leader Judith Blake and councillors on Saturday 25th January to carry out a weapons sweep in Middleton Park, Leeds. The sweep was part of a wider series of community events in the city, with a focus on working together to tidy up local parks while identifying and addressing any issues of concern around crime and anti-social behaviour.

I was pleased to see first-hand, that targeted operational activity is really making a difference throughout our communities to directly tackle serious and violent crime. Early intervention and prevention is key - people need to understand that carrying a knife can lead to serious, devastating consequences and can destroy lives - so we are collectively doing all we can to prevent people from making such dangerous decisions in the first place to carry a weapon through targeted intelligence work.

At an awards evening on 13<sup>th</sup> February I was pleased to grant just under £168,000 from my Safer Communities Fund to 35 groups tackling important issues such as burglary, road safety and cyber crime.

Projects funded include:

- Hope for Justice in Bradford who received £5,925 for their Care and Support for Victims of Modern Slavery project.
- The Orange Box in Calderdale who received £6000 for their project to support young people.
- SKY Positive Minds from Kirklees who received £6000 for their Project Aspire initiative to support victims of "honour" based abuse.
- Leeds based Get Technology Together C.I.C. who received £1885 for their Cybercrime Vigilance project.
- West Yorkshire Police's Wakefield District Early Intervention Team Sports Coaching who received £6000 for their project to support young people and divert them away from crime and anti-social behaviour.

I was delighted to be able to continue to distribute these much needed funds to community safety projects across West Yorkshire

Whilst this latest round was open to applications covering any of the priorities in my Police and Crime Plan, I was particularly looking for projects with a focus around road safety, burglary, "honour" based abuse, cyber crime, human trafficking and modern slavery or missing people. Analysis of the Fund showed that we had slightly fewer applications in these areas so it is something that I am keen to see being addressed.



### West Yorkshire Partners' Delivery

In Wakefield, a roads policing plan has been developed for the district. This 'plan on a page' aims to provide a consistent approach to roads policing activity and reduce the number of people who are killed or seriously injured on Wakefield's roads. Neighbourhood Police Teams will lead engagement and education within schools and colleges post Covid, whilst enforcement will focus on the 'Fatal 4' offences; speeding, drink/drug driving, not wearing a seatbelt, and use of mobile phones at the wheel.

The Bradford and District Youth Offending Team (YOT) has picked up a national award for its work with young people. The team has won the John Hawkins' Award, presented by the Association of Youth Offending Team Managers (AYM). The award is presented annually to a youth offending service for innovation and creativity in working with young people to prevent them from offending and reoffending. The Bradford team won for the work it has done to redesign plans for young offenders, making them easier to understand, more engaging and more accessible, as well as including young people's views and opinions.

In March, Wakefield Council Cabinet approved an extension to the city centre's Public Spaces Protection Order (PSPO) for a further three years. PSPO status provides the Council and the police with an additional tool to deal with anti-social behaviour which affects the enjoyment of the area by residents and visitors. The current PSPO came into force in 2017. Plans to extend the PSPO are supported by the police and will help to tackle issues of street drinking and those under the influence of drugs. Since the establishment of the PSPO, 105 Fixed Penalty Notices related to anti-social behaviour have been issued, and 17 notices issued for general nuisance.

Residents of the Gipton & Harehills, and Burmantofts & Richmond Hill wards launched the 'Watching Eyes' campaign to tackle fly-tipping in their neighbourhood. Community leaders hope the new campaign will deter offenders from committing waste crimes in the knowledge that Leeds City Council will pursue perpetrators and take legal action against those found committing these crimes. Fly-tipping is a real blight on communities, and leads to a significant cost to the taxpayer in clean-up costs. During the campaign launch day, community litter-pickers collected almost 10 tonnes of waste.

### OPCC Delivery

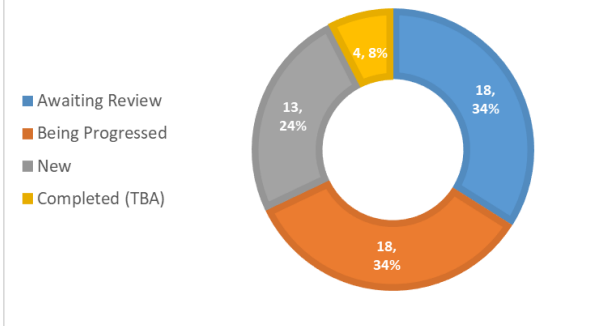
In January, more than 150 professionals from across West Yorkshire participated in the first West Yorkshire Violence Reduction Unit (VRU) workshop. Through the VRU, we are aiming to embed a long-term approach to tackling violent crime and its underlying causes. The conference was an important opportunity for all those who have been involved in establishing the VRU, and the various early intervention projects which have been funded across West Yorkshire, to come together for the first time.

The VRU was officially launched in March, with a further £3.3m funding for 2020/21 announced in the same month. West Yorkshire Police officers are now co-located within the VRU. An early output has been the completion of a detailed serious violence 'needs assessment and multi-agency response strategy', which will provide the foundation for our work to tackle violence in communities in the months ahead.

In March, the OPCC submitted two bids totalling £709K to the Home Office Safer Streets Fund. The bids, focusing on two neighbourhoods of Bradford and Leeds, look to implement environmental change in order to tackle residential burglary in the area, for example through improved home security, alley-gating, street lighting, and the installation of CCTV. The successful bids will be announced by the Home Office in early June.

In January I submitted a bid to the Home Office for funding to extend the number of Tasers available to West Yorkshire Police. In March it was announced that WYP would receive 130 new Tasers, with funding for training also included. Tasers provide a mechanism to ensure officers feel safe carrying out their frontline duties to protect the public, but they must only be used only when necessary and by fully trained officers. In West Yorkshire Police, only those officers who have completed their two year student officer period are eligible for Taser training, and candidates then need to be nominated by their Inspector as having shown the correct skills and aptitude.

**Objective: HMICFRS PEEL inspections will grade West Yorkshire Police as GOOD or OUTSTANDING**



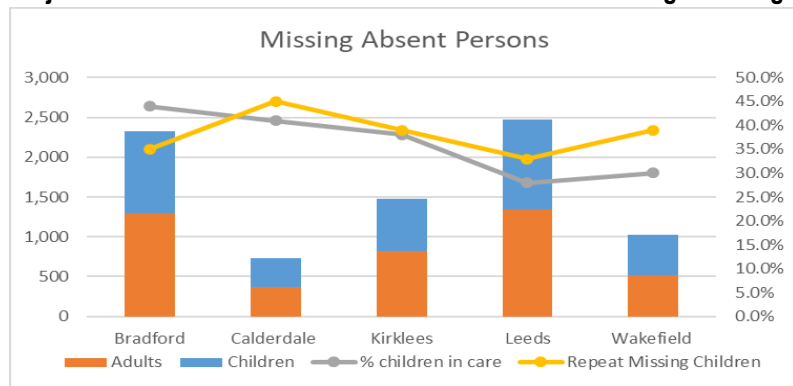
**Commentary**

The latest Peel Inspection was completed in May 2019. For this inspection, West Yorkshire receiving a Good grade for both Effectiveness and Legitimacy and an **Outstanding** grade for Efficiency.

There are 13 recommendations which are held at awaiting review for each force as these were from the evaluation of undercover policing which took place in 2017 and HMIC are now awaiting the results of a further re-examination of this area currently taking place before closing these recommendations

As a result of Covid19 HMIC have suspended all current inspections. The new PEEL inspection regime may now not take place until 2021 with the possibility that if West Yorkshire are on the last tranche of inspections, this may push until 2022.

**Objective: Reduce the number of looked after children who go missing**



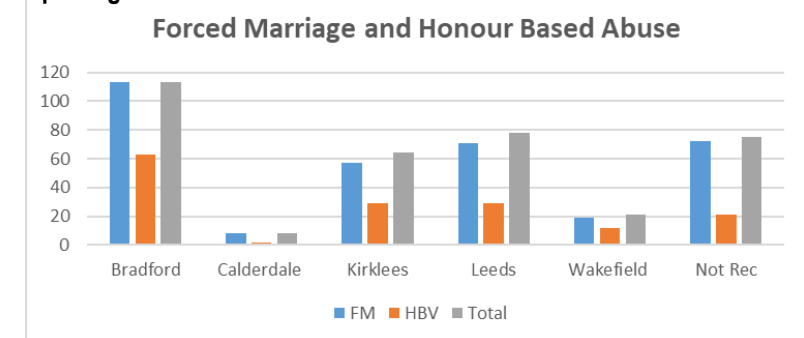
12 months to March 2020	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
No. missing people	8,108	2,329	726	1,474	2,467	1,029
No. missing children	3,638	1,035	358	649	1,128	512
% missing children in care	36%	44%	41%	38%	28%	30%

**Commentary**

8,108 people were reported missing in the 12months to March 20 (down by 548 people on the previous quarter). The number of these missing persons that were children totalled 3,638 (45% of the total). Of those children 36% were children missing from Care.

The figures for the year end show a 16% reduction being reported in 2019/20 vs the same time last year and this equates to 3,042 fewer missing person occurrences over the past year and 5,800 fewer than two years ago.

**Objective: Police and partners keep vulnerable people safe by increasing the reporting of 'hidden crimes'**



12 months to March 2020	West Yorks	Bradford	Calderdale	Kirklees	Leeds	Wakefield	Not rec
Forced Marriage	376	113	8	57	71	19	72
Honour Based Abuse	165	63	2	29	29	12	21
Overall total	397	113	8	64	78	21	75

**Commentary**

Forced Marriage and Honour Based Abuse figures have now been joined into a single set of figures; this is due to there being so much overlap on them (i.e. many occurrences being flagged with both FM and HBA). Forced Marriage occurrences are increasing but slowly with 376 occurrences recorded in 2019/20 compared to 360 in 2018/19 and 311 in 2017/18 and the number of recorded Honour Based Abuse offences remain relatively low. 167 offences were recorded in the 12 months to March 2020 compared to 194 in 2018/19 and 150 in 2017/18



### West Yorkshire Police Delivery

The Force have commissioned a Safeguarding Review to establish the true demand on Safeguarding Units across the Force. The review will define the resources needed to meet current and future demand and will review the operational and training challenges across all districts to identify solutions to improve the quality of service to victims.

A new pioneering initiative tackling County Lines has been launched in February this year as part of Programme Precision, providing a further proactive arm of the Force Precision Human Trafficking & Modern Slavery team. The Team now incorporates the newly formed REDIVE County Lines Intensification & Co-ordination Hub..

WYP have agreed a project mandate for a large scale 'Victim's Journey' audit of incidents and crimes. The aim of this work is to identify good practice and areas where improvements can be made and my office is fully participating with the police team to ensure learning across both environments

### West Yorkshire Partners' Delivery

Offences against male victims account for around 15 per cent of all sexual offences reported to West Yorkshire Police. In March, West Yorkshire Police launched a campaign to increase the confidence of male victims of sexual abuse, and all victims, to come forward and seek support.

It is thought that offences against males are particularly under-reported. This new campaign aims to highlight that male victims are not alone, that there should be no stigma or fear in talking about what has happened to them, and that by doing so they can access a wide range of support.

Victim Support's ISVA service is an accredited male service that supports men and boys alongside women and girls. In support of the campaign launch, Alisha Thomas, from Victim Support, said: "This campaign will hopefully highlight that it is ok to talk and seek help when it's the right time for you. Reporting to the police is a huge step and we recognise that it is not always what survivors want to do. Victim Support will support you whether or not you choose to report to the police and make sure you are given as much information as you need."

More details are available at [www.westyorkshire.police.uk/MaleSexualAbuse](http://www.westyorkshire.police.uk/MaleSexualAbuse)

### OPCC Delivery

Two projects based in Bradford received nearly £10,000 from my Safer Communities Fund to support young people and families.

The Vine Trust of St Marys Laisterdyke received £4570 for their Primetime Bradford project which delivers a young people's programme across Bradford, including a weekly Young Leaders Network-session, Primetime Junior Youth Clubs and detached sessions in the community.

St Christopher's Family Centre received £4,739.82 to provide support for vulnerable families and young people. They work with families to provide effective early intervention such as parenting programmes, drop-in sessions, practical family activities, volunteer training and term-time activities, such as toddler groups.

I was delighted to be able to provide some funding for these very worthy projects in Bradford. They are both helping to safeguard vulnerable people which is a key outcome in my Police and Crime Plan, as well as providing opportunities and support to young people.

### OPCC Delivery

Domestic, sexual abuse and violence services are benefitting from continued funding allocated to my office from the MoJ announced in January 2020.

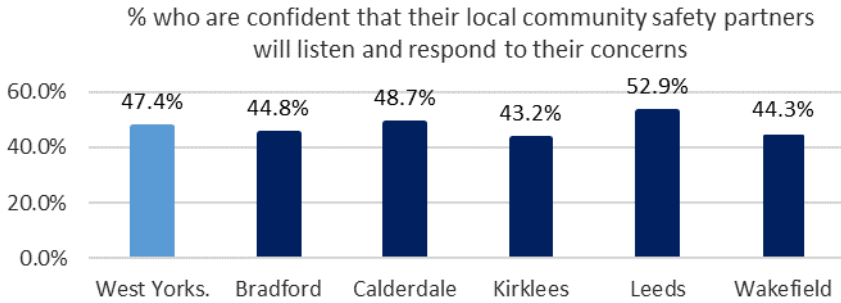
Projects across the county have received a share of £429,118 to provide ongoing support services to victims and survivors of domestic/sexual abuse and violence over the next year.

Projects receiving funding include Rape Crisis Centres, a Rape and Sexual Abuse Counselling Centre with outreach support, Independent Domestic Violence Advocates (IDVA) and direct support for each of the District Community Safety Partnerships in West Yorkshire.

The money comes via the Ministry of Justice (MoJ) Commissioning of Victims' Services Fund which is managed locally by my office. Putting victims first is one of my key pledges to the people of West Yorkshire and I am pleased to be able to continue providing funding for these important services which have been making a real difference for a number of years in difficult circumstances.

**Objective: Increase confidence of communities in their community safety partners**

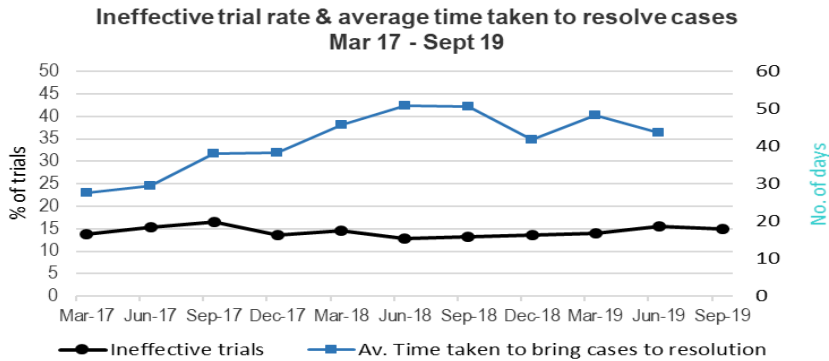
Your Views data (Year to Mar 2020)	West Yorkshire	Bradford	Calderdale	Kirklees	Leeds	Wakefield
Agree %	47.4%	44.8%	48.7%	43.2%	52.9%	44.3%



**Commentary**

The Your Views survey includes a series of questions focused on the work of community safety partners, such as CSPs, the police, fire and probation service. This indicator reflects residents' views on whether they feel partner agencies, working together, listen and respond to communities' concerns. Across West Yorkshire, 47.4% of respondents said they agreed with this statement. Scoring has improved for this indicator for two consecutive quarters, and is 3.3 points higher than the same time last year. Over the past 12 months, scores in Calderdale, Bradford and Leeds have seen the greatest improvement.

**Objective: Ensure relevant partners are working together to achieve effective and efficient results**



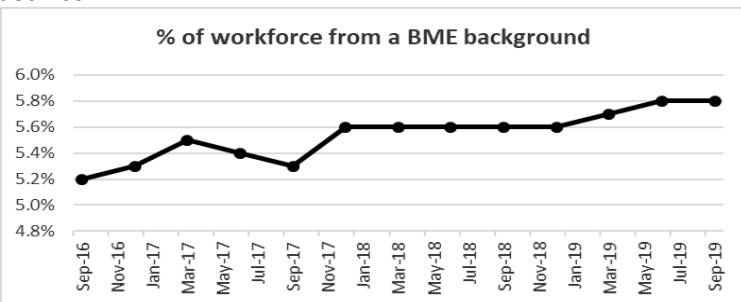
**Commentary**

The ineffective trial rate at Magistrates Courts (black line) has been maintained over the last year, but recent events have taken this rate to 15.6% which is slightly over the target of only 15% ineffective cases, but it has now fallen again to 14.9% in the current quarter. After the rise in the previous quarter, time taken for cases to be brought to resolution has also seen an decrease and now stands at 43.6 days although the most recent data is not yet available.

West Yorkshire are recognised regionally and nationally for their work in ensuring that cases are heard for the first time in the shortest possible time using weekly monitoring and adjustment of listing patterns to remove inefficiencies and exploit opportunities within the listing pattern.

HMCTS have overcome their recruitment issues of the recent past and the implementation of Digital Mark-up (DMU) which caused delays has now been overcome and the move towards a central listings policy aims to further reduce the time scales for hearing trials.

**Objective: Have a police service which is more representative of the people it serves**



**Commentary**

The proportion of the police service in West Yorkshire from BME communities has increased gradually over the past few years, from 5.2% in Dec 15 to 6.1% in Mar 20.

	Dec 15	Dec 17	Mar 20
Officer	5.2%	5.6%	6.1%
Staff	3.4%	4.0%	4.7%
PCSO	5.5%	6.9%	6.0%
Specials	10.1%	12.5%	11.1%

The latest workforce statistics indicate that 36.0% of Police Officers and 57.4% of Police Staff are female whilst analysis of employee's ages identifies that the workforce is getting younger and this is particularly true of Police Officers.

**West Yorkshire Police Delivery**

When young people enter the criminal justice system, it is often the case that their offending is a reflection of other factors. These can range from childhood trauma, violence at home, problems at school, or criminal exploitation by gangs. West Yorkshire is a pilot area for the Ministry of Justice ‘deferred prosecution’ model, ‘Chance to Change’ (C2C). C2C offers an alternative to a Youth Conditional Caution (YCC) to deter young people from entering the criminal justice system and gaining a criminal record. In C2C, young people enter into a contract similar to that of a YCC, and avoid a conviction if they complete their programme of intervention successfully. The concept of delayed prosecutions was introduced in 2017’s Lammy Review of BAME individuals’ experience of the criminal justice system, and offers young offenders a diversion strategy, for example using a mentor to help them into employment or education, and so avoiding a life of crime. C2C went live in Leeds in January 2020, with extension to Bradford planned for the summer.

**West Yorkshire Partners’ Delivery**

The impact of the Covid-19 crisis has had a dramatic effect on the criminal justice system (CJS), with victims, witnesses and those who are accused of offences having their lives put on hold as social distancing measures put a stop to jury trials and many other hearings. Since March, the LCJB has focussed its work on the partnership effort to maintain criminal justice services, and tremendous work has been undertaken to keep key services operational. We have seen some big changes to the CJS in a few short weeks. Technological reforms (e.g. the use of video links) which we have struggled to implement for years are now being pushed through, with West Yorkshire leading in many areas. The blockages to reform we are still encountering are at central government level. The LCJB in West Yorkshire is now meeting fortnightly to address the challenges we face, and I will be writing personally to the Justice Minister, Robert Buckland, to emphasise the hugely detrimental impact on victims, witness and those accused, of not knowing when we can expect to return to the efficient overall running of the CJS.

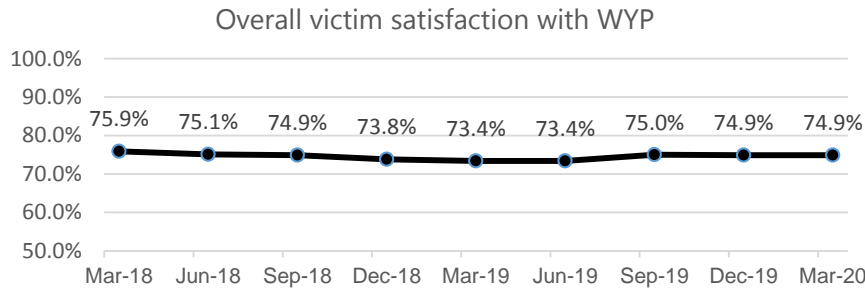
**OPCC Delivery**

In February, I made a recommendation to the Police and Crime Panel to increase the ‘police precept’ - the part of the council tax that helps to fund local policing. The precept accounts for about 30% of the total West Yorkshire Police budget. I proposed a small increase of 4.99% which the Panel subsequently approved. The increase (which equates to no more than £7.26 per year for most households in West Yorkshire), will allow PCSO numbers to be broadly maintained at 603 (despite reductions in partner funding), and importantly adds an additional 311 Police Officer recruits, and over 100 further police staff roles. This means key areas of investment can be supported, such as specialist digital and forensic techniques to improve criminal justice outcomes for victims and witnesses. I want to continue to increase frontline visible policing as much as possible, putting more police officers in our neighbourhoods and to make sure communities are safe and feel safe. I know this is a priority for the many people I engage and speak with across the county.

**OPCC Delivery**

Her Royal Highness, The Princess Royal visited Victim Support’s Wakefield hub on Tuesday (25 February) to launch an innovative new LiveLink for people harmed by crime in West Yorkshire. The new service, being delivered by Victim Support, will allow victims of domestic abuse to give evidence remotely via video streaming. The move will allow victims to engage with the Criminal Justice System without needing to attend a court building or risk coming into contact with the perpetrator. After unveiling a commemorative plaque at the facility, Princess Anne spent time meeting victims and witnesses of crime, who explained the emotional and practical importance of being able to give evidence safely and remotely. It was fantastic to welcome Princess Anne to Wakefield, as part of our drive to raise awareness of this new service that I have commissioned here in West Yorkshire. The LiveLink will offer vulnerable victims and witnesses of incidents such as domestic abuse a safe, secure and welcoming space to give evidence, removing barriers to justice and improving outcomes for those harmed by crime.

**Objective: More victims will be satisfied with the level of service they receive from the police**

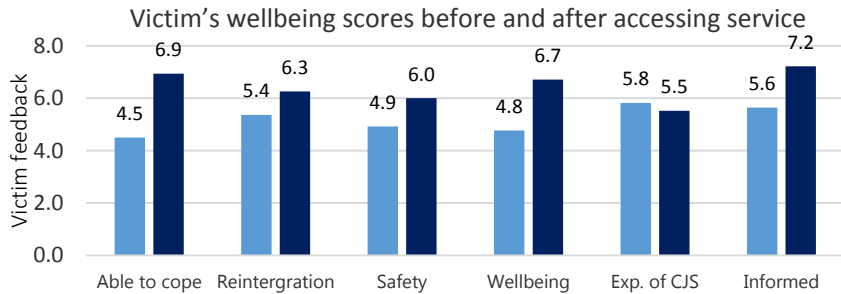


User Satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 mths to Mar. 20	74.9%	73.5%	74.4%	77.0%	77.6%	78.1%
12 mths to Mar. 19	73.4%	75.4%	78.3%	75.9%	78.4%	74.7%

**Commentary**

Overall satisfaction levels with WYP’s service to victims have improved slightly over the past 12 months, increasing by 1.5 percentage points to 74.9% of victims satisfied. In this survey, victims are asked to comment on services they have received from the police following an incident. The West Yorkshire level results in the table differ from those of the districts, as they are based on the service provided by the force’s central customer contact centre and Force Crime Management Unit..

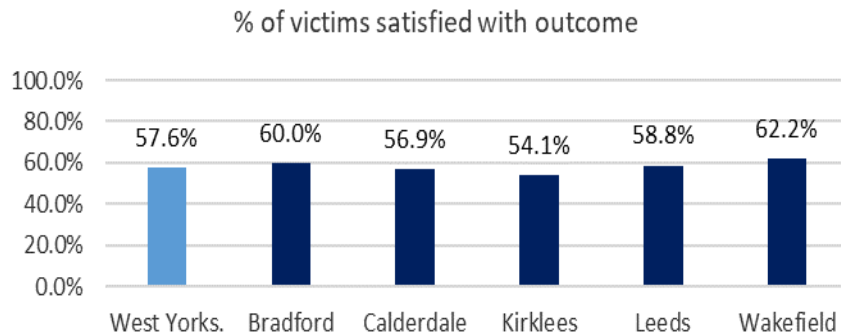
**Objective: More victims who choose to access victims’ services will be satisfied with the service they receive**



**Commentary**

Victim Support (VS) received 15,000 referrals during Q4, the majority of which are referred after contact with the police. Those contacting the service are frequently victims of violent offences (with or without injury), with domestic violence a common theme. Raising awareness of support services for victims is a key area of delivery. Victim Support’s services help victims by arranging peer support, building self-confidence, and helping with low cost security devices like personal alarms. Upon accessing services, victims are asked to score six statements to assess their wellbeing, and the chart shows how victims progress during the contact with VS. Victims are asked to assess their sense of safety, their ability to cope and reintegrate into everyday life, and their experience of the criminal justice system.

**Objective: More victims will be satisfied with the outcome of their case**



Victim satisfaction	West Yorks.	Bradford	Calderdale	Kirklees	Leeds	Wakefield
12 months to Mar. 20	57.6%	60.0%	56.9%	54.1%	54.1%	62.2%

**Commentary**

West Yorkshire Police’s survey of victims’ satisfaction with the outcome of their case covers burglary, vehicle crime, criminal damage, arson, robbery, theft, violence against the person, and hate incidents. In the year to March 2020, 57.6% of victims said they were satisfied with outcome of their case, which is an improvement on the 54.1% recorded in the year to March 2019. Satisfaction levels are much higher where the police attend an incident in person.

### West Yorkshire Police Delivery

A Pilot started in Leeds and Bradford Districts on 13th January 2020 for Telephone Witness Statement (TWS) process. This process allows evidential victim and witness statements to be obtained remotely over the telephone. It also incorporates technology to allow the capture the digital signature of the victim/witness on the statement, meaning that there is no need for a face to face meeting with them. So far, 146 statements have been obtained utilising the new technology.

In a recent case at Bradford, CPS requested additional information before making a charging decision in a domestic abuse case. The victim was in Nottingham, but the information was obtained via a TWS and presented to CPS for a further charging decision. The suspect was charged with three offences and remanded in custody. The pilot was finished in mid March and due to the new restrictions under Covid-19 it was quickly rolled out to the rest of the Force. This innovative pilot has been recognised nationally and other Forces have looked to use the same process.

### West Yorkshire Partners' Delivery

Victim Support have launched a new online support resource *My Support Space* to help support victims of crime in West Yorkshire. 'My Support Space' is designed to help victims to manage the impact that crime has had on them. The launch of this resource is particularly timely, as it gives victims of crime who have been impacted during the coronavirus outbreak additional ways in which to access support services.

Victims can access a range of tools to help them cope and move forward. Guides on *My Support Space* cover topics such as difficult emotions, coping strategies, trauma and sleep. These are all common issues that people can experience after crime. It's all the more important that anyone that needs help in difficult circumstances knows that they are not alone, and this fantastic resource provides alternative routes and mechanisms for support, all a few clicks away.

### OPCC Delivery

In February, I launched the 'The Supporting People Harmed by Crime' strategy in Bradford, accompanied by the national Victims Commissioner for England and Wales, Dame Vera Baird QC.

One of my most important roles as PCC has been to champion the interests of all victims and witnesses. In working with victims we have learned how critical it is to get the initial response from the police and partners right first time. That ethos has played an important role in shaping this strategy.

The police are key to linking victims to services when people have reported crime, however, many people do not report incidents, and the traumatic nature of what has happened can remain hidden. We need to ensure that the right support services are in place for those victims who do not contact the police. Without the input of quality, third sector services, such victims will not find help.

At the same time, West Yorkshire Police have commissioned a review of the 'victim's journey' in their contact with the police, exploring how West Yorkshire Police can best respond to victims' needs. The new Victims strategy will provide a foundation to that work.

### OPCC Delivery

Young people in Bradford are helping to safeguard vulnerable people as part of a project funded by my Safer Communities Fund.

The School of Rock and Media (SORM) received a £3,124 grant – I visited the project on Monday (27/01) and it was fantastic to see (and hear) the School of Rock and Media in action and they certainly have a very engaging way of communicating important topics to young people. Crucially, these young people then go on to continue to add value by spreading the word to their peers, and also pursuing skills, qualifications and potential careers in music and media. I was really impressed with what I saw.

The initiative involves working with young people to highlight the impact of bullying and harassment. Young people have worked with the School of Rock and Media to produce a video based on their learning which has been shared with youth clubs, schools and colleges across the region

Date	Agenda Item Title	Decisions / Actions	Action Due	Update / Progress	Status (Ongoing/ Completed)
10.02.20	Outcomes	Full understanding of all outcomes especially with regard to link between outcome 15 and outcome 16 including numbers for out of court resolutions.	12.05.20	A paper with regard to Investigations and outcomes to be provided for a future Police and Crime Panel.	Completed
10.02.20	LCJB working group	LCJB to look at the reasons including the perceived change in threshold by CPS for Rape cases.	12.05.20	Raised in LCJB and focus increased as part of Covi19 discussions.	Completed
10.02.20	Victims Journey	Project mandate for Victims journey including timescales to be provided.	12.05.20	Project mandate shared with OPCC	Completed
10.02.20	PEQF	Ensure that curriculum for PEQF is included in Bilat action.	12.05.20	Complete WYP to bring detail to a future Bilat meeting.	Completed
10.02.20	Safeguarding Review	Project mandate for Safeguarding review to be shared and Stuart Piper linked in with review.	12.05.20	Project Mandate shared and Stuart Piper on Safeguarding Board for discussions	Completed
10.02.20	N8 report and NPCC reports re: Mental Health	Dates for publication of N8 report on effectiveness of Mental Health Nurses and NPCC report on the mental health snapshot.	12.05.20	N8 report - currently Insp Hobbs working with N8 to provide detail - SCGU has no information with regard to when NPCC report will be released, but co-operated fully with the initial snapshot	Completed
12.05.20	Cyber Dependent Crime	Detail of the crimes dealt with by West Yorkshire Police to be itemised on report	01.09.20		Ongoing
12.05.20	Robbery	Evaluation of Robbery Cars to be completed	01.09.20		Ongoing
12.05.20	Possession of Weapon	Report on reduction of possession of weapon offences	01.09.20		Ongoing
12.05.20	BAME representation	Reason for decrease in numbers of BAME volunteers	01.09.20		Ongoing
12.05.20	Hate Crime	More detail to be provided for the next DQ report	01.09.20		Ongoing



## GLOSSARY

<b>Acquisitive crime</b>	Acquisitive crime is defined as an offence where the offender derives material gain from the crime. Examples include, shoplifting, burglary, theft, and robbery.	<b>Hidden Crimes</b>	Term used to describe crimes that are 'hidden' from current authorities such as Forced Marriage and Honour Based Abuse. This can also include Human Trafficking and Modern Day Slavery
<b>BME</b>	BME stands for Black and Minority Ethnic and is used to describe people of this ethnicity.	<b>Human trafficking</b>	Human trafficking is the trade of humans, most commonly for the purpose of forced labour or commercial sexual exploitation by the trafficker or others.
<b>CDI</b>	Crime Data Integrity – name given to the programme to improve crime recording standards	<b>IOM</b>	Integrated Offender Management (IOM) is an overarching framework that allows local and partner agencies to come together to ensure that the offenders whose crimes cause most damage and harm locally are managed in a co-ordinated way.
<b>Child sexual exploitation and abuse</b>	Sexual exploitation of children and young people under 18 involves exploitative situations, contexts, and relationships where young people (or a third person or persons) receive 'something' (e.g. food, accommodation, drugs, alcohol, cigarettes, affection, gifts, money) as a result of them performing, and/or another or others performing on them, sexual activities.	<b>Ineffective trial</b>	An ineffective trial occurs when the trial does not go ahead on the date planned due to action or inaction by one or more of the prosecution, the defence or the court and a further listing for a trial is required.
<b>Claire's Law</b>	This is the Domestic violence disclosure scheme which gives members of the public the 'right to ask' if their partner has a history of abuse and also the police to disclose this to persons under the 'right to know'	<b>Managed Cohorts</b>	This links to the IOM framework above and refers those offenders which are managed as part of the IOM process, there are two cohorts Risk of Reoffending Cohort = prolific offenders associated primarily with acquisitive crime 'Risk of Harm Cohort' = offenders associated primarily with Domestic Abuse, CSE, Firearms and OCGs
<b>Community Safety Partner</b>	A number of different organisations have a role to play including local councils, fire and rescue service, health and probation services and housing providers etc. These are often referred to as local community safety partners.	<b>Most similar police groups/family/forces</b>	Most Similar Groups (MSGs) are groups of police force areas that have been found to be the similar to each other based on an analysis of demographic, social and economic characteristics which relate to crime. Each police area has its own group of up to seven police areas to which it is 'most similar'. MSGs are designed to help make fair and meaningful comparisons between police areas which share similar characteristics, rather than, for example, comparison with a neighbouring police area.
<b>Conviction rate</b>	This measure is calculated by dividing the number of defendants convicted, by the total number of defendants prosecuted in the court during the period in question. The total number of defendants prosecuted in the court includes those charged by the police and Crown Prosecution Service but whose cases were dropped.	<b>Operational functions</b>	Operational functions include things like patrolling neighbourhoods, responding to 999 calls, roads policing and protecting vulnerable people.
<b>Crime rate</b>	The crime rate used in this document refers to the number of offences committed per 1000 people in the population.	<b>Outcomes/detections</b>	Outcomes/detections are used by the Home Office to describe the result of a police investigation following the recording of a crime. They can include cautions, charges, fixed penalty notices, cannabis warnings etc.
<b>Cyber crime</b>	Can be seen in two parts: cyber-enabled crime, where crimes that may be committed without computers are instead committed using computer networks (for example fraud and bullying); and pure cyber crime where the offence can only be committed through the use of computers (for example computer hacking, or use of malicious software).	<b>PEEL</b>	HMICFRS carry out a number of thematic annual inspections throughout the year, these are drawn together into a wider PEEL assessment which stands for Police Effectiveness, Efficiency and Legitimacy. The aim of the PEEL assessment is to judge each police force in a cross-topic way based on criteria which considers the full breadth and complexity of what the police do.
<b>DVPO Domestic Violence Protection Notices and Orders</b>	May be used following a domestic incident to provide short-term protection to the victim when arrest has not been made but positive action is required, or where an arrest has taken place but the investigation is in progress. This could be where a decision is made to caution the perpetrator or take no further action (NFA), or when the suspect is bailed without conditions		