





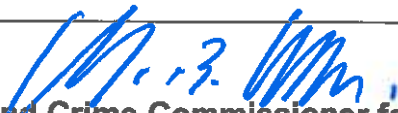


**OFFICE OF POLICE AND CRIME COMMISSIONER FOR WEST YORKSHIRE**

**Record of decision made by the Police and Crime Commissioner**

<b>Title/Subject:</b> Funding of Victim Support Live Link (webchat)
<b>Reference:</b>
<b>Executive Summary:</b> Victim Support is the provider of support services to victims of crime in West Yorkshire, funded by West Yorkshire Police and Crime Commissioner. This paper seeks consideration of the possible addition of a live link (webchat) facility for West Yorkshire.
<b>Requested Decision:</b> To pilot a live web chat service for victims of crime in West Yorkshire until the 31 March 2018. Adopt the times as stated (9am - 6pm) as this would incur no additional cost to the PCC as one license covers all. Extending the license outside of these times at present would incur an additional cost and would delay implementation. Cost of the pilot is £13,155.

Implications	Details / Comments	Officer Sign Off
Legal		Legal Advisor 
Financial		Treasurer 
Policy		Relevant Policy Lead/Deputy Police and Crime Commissioner 
Equality and Diversity		E&D Representative 

<b>Police and Crime Commissioner Decision:</b> Agreed
<b>Signature:</b> 
<b>Title:</b> Police and Crime Commissioner for West Yorkshire
<b>Date:</b> 31/07/17